MDRhythm

The right solution for Your Practice Needs

Geared up for Tomorrow's Healthcare Technology Today

Techsoft Inc.
Medical System

8004327577

www.mdrhythm.com

MDRhythm

Automates Workflow
Increases Productivity

MDRhythm is an advanced, comprehensive, full-featured Healthcare Practice Management System available today. This Microsoft Windows™ based software was designed with significant input from practicing medical professionals, to address various functions required for all types of single or multi-provider (group) medical practices.

MDRhythm offers several advanced features, including comprehensive patient record keeping, scheduling, electronic medical and health records (EMR/EHR) including prescriptions, paper and electronic billing and auto posting of electronic EOB's, real-time accounting, requisition for diagnostic tests, fully integrated e-mail, enhanced reminders (to do list) system, and multi-report reporting capabilities. This software is also fully integrated with state of the art, professional word processing including mail merge. The underlying Microsoft SQL2000™ or SQL2005™ databases provide an enterprise solution for all sizes of healthcare practices on a local as well as wide area network. It provides seamless integration with hand held devices or PDA's, Microsoft Office Products, and other "ODBC" compliant databases.

A few salient features:

Patient Record Keeping:

Instant access to patient records with quick search feature. The Patient Registration Screen has all the useful patient's demographic information, the patient's responsible provider, insurance company, and billing information.

Appointment Scheduler with Time Management:

Schedule for the day will decide the workflow for a practice.

Electronic Health/ Medical Record (EHR/EMR):

Physician can easily manage all the information related to patient's medical record from a single access point, using the template based EMR. The templates can be created and customized as per requirement, saving you a lot of time and effort.

Documents Management:

Patient related documents can be integrated via scanning or other forms of input devices.

Referrals:

Complete medical / health record of a particular patient can be easily referred to another physician electronically without any paper work.

Lab Order Integration:

Various lab reports can be accessed online and integrated in the patient record. The system comes in handy while aiding the physician in decision making on a patients health.

Prescriptions Management:

Electronic prescription writing facilitates refilling and helps the doctor monitor the dosage and drug interaction etc. Flow sheets are also available in this option.

Patient Ledger & Accounting:

The ledger function of the MDRhythm program enables you to display all the accounting activities like invoice date, description, invoice reference number, paid amount, adjusted amount and transaction amount, for a patient account.

Paper & Electronic Billing:

Makes practice management efficient by electronically creating the bills from the ICD and CPT codes used while diagnostics. This makes your office paperless and filing easy.

Claim Management:

Electronic claim submission to respective payers through Medstech, an in-house clearing facility provided to MDRhythm Users. Automated processing and posting of explanation of benefits in MDRhythm.

Emails/ Faxes:

Internally in your user group you have the facility to send and receive mails, so as to facilitate free flow of information. The faxes can be sent and received anywhere outside the organization as well.

Retail Sales Management:

We have integrated retail sales, and inventory that help in monitoring retail sales of medical, non-medical services or products such as medication/vaccination etc.

Versatile Report Generation:

Reports are inbuilt as per your requirement and include major reports such as diagnosis and procedure codes, billing reports, staff efficiency, etc. The most important thing is they fit to your need and can be customized.
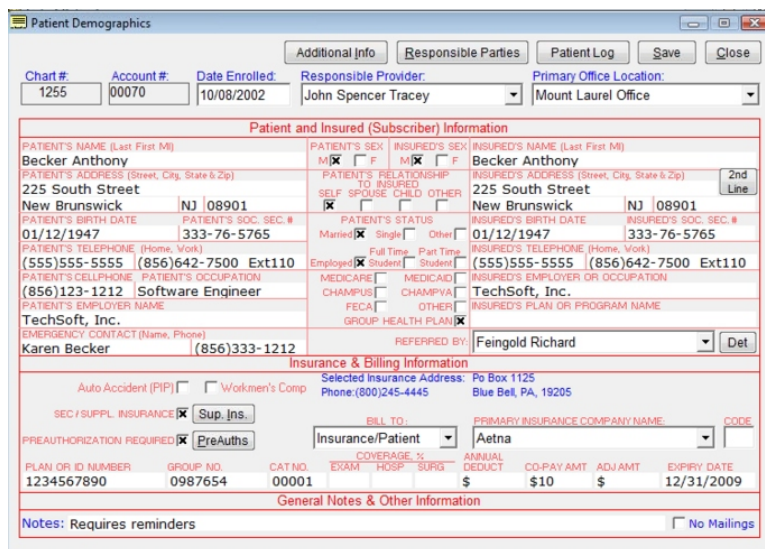
Multi-level Security:

Full audit trails and user level defined securities are some of the built in features. MDRhythm is fully HIPAA compliant, and tracks changes on a field as well as user level.

MDRhythm's operational components can be analyzed through the various screens displayed below:

Figure 1 - Main Menu Bar

Figure 2 - Patient Demographics (Registration) Screen

Patient Record Keeping

- Figure 2, Shows the patient registration screen laid out in the familiar, graphical CMS 1500 format.

- On screen buttons, check boxes, and drop down lists make entering and editing information fast and easy.

- Single data entry required, no repitition's.

- Critical Patient information is visible on a single screen, thus avoiding the time consuming task of memorizing related information on different screens.

- As shown above, the Patient Registration Screen contains each patient's demographic information, the patient's responsible provider, insurance company, and billing information.

- The patient's primary insurance company is displayed, along with plan number, group number, coverage, annual deductions, co-payments, expiration date, etc.

- Multiple preauthorization as well as pre-certification numbers can be added and maintained for automatic assignment at the time of billing.

- In addition to Primary, workmen's compensation, and auto insurances, up to two supplementary insurance carriers can be selected for each patient. In order to reduce data entry time, commonly used information is presented in alphabetical lists (like insurance company names, referring provider names, etc.).

- MDRhythm allows the user instant access to all patient records at the click of a mouse. The patient names are displayed in an alphabetic order with quick search feature to locate the proper name instantly (Figure 3). Patients can be searched by Name, Chart Number, Social Security Number, Date of Birth, Insured's Name, Primary insurance ID Number or EMC ID Number.
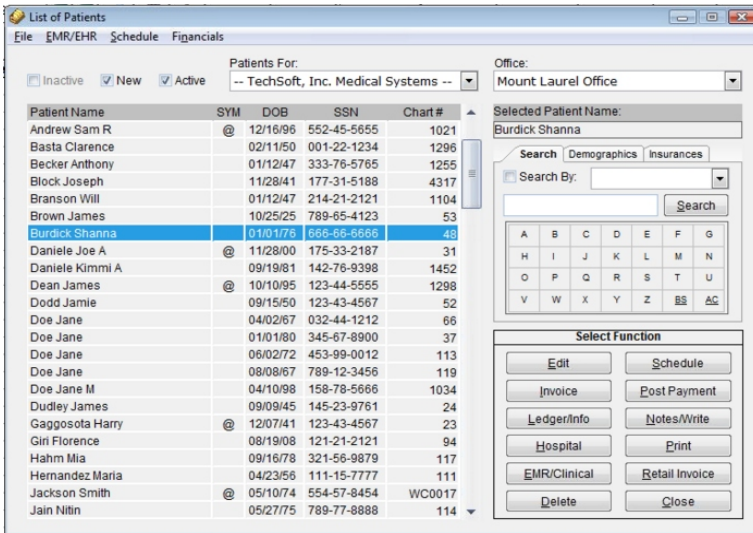
Paper and Electronic Billing/Invoicing

Figure 3 - Patient List Screen

Figure - 4 Main Billing Screen

- Primary and supplementary billing in MDRhythm is very user friendly and highly productive. All billing information

- can be entered easily on a graphical screen with the important information quickly retrievable from lists.

- As per previous billing, default values are presented to save considerable amounts of time. In fact an entire invoice can be generated without touching the keyboard.

- A complete check of missing or contradictory information is performed and the user is notified of any inconsistencies by means of on screen message boxes. This minimizes the error rate and results in quick payments.

- Invoices can be printed on one of several form types, including HCFA 1500, UB92, Superbill, Cash Invoice, or any custom forms the user creates using the form setup screen. These forms can also be generated on plain paper using a laser jet printer.

- Electronic billing is extremely simple and involves clicking just one button. The user can display all the information about the invoice to be transmitted before initiating the electronic filing.

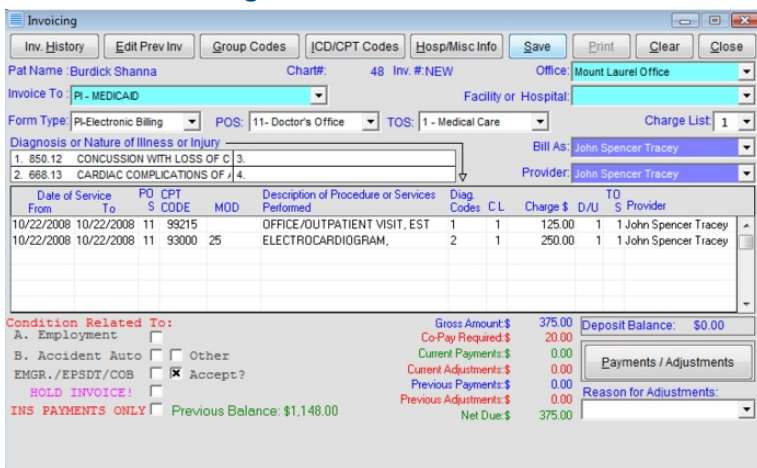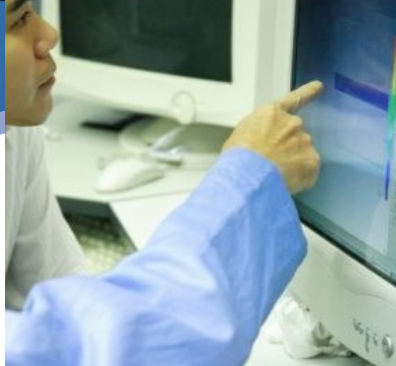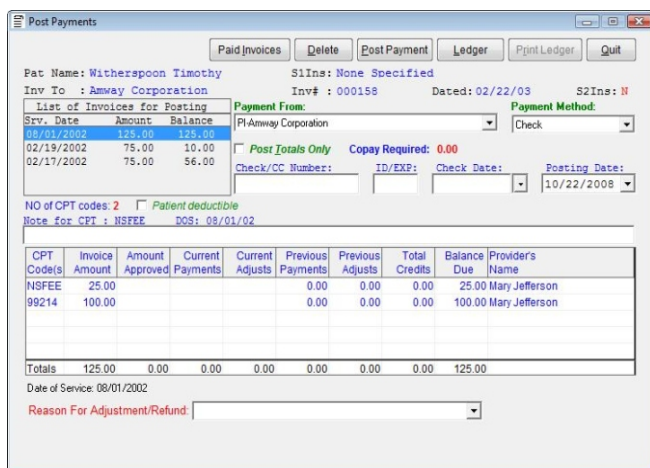- This software comes complete with a listing of the current code numbers and descriptions for ICD-9-CM and the CPT-4 codes. Therefore, custom lists consisting of commonly used codes for each type of practice can be developed very quickly.

- Up to four charges can be assigned to each procedure code to allow automatic posting of charges for each procedure for different type of insurance carriers. The following picture (Figure 4) shows the main billing screen of this software.

- Co-payment requirements are displayed automatically to ensure proper collection from the patients. Any payments and/or adjustments at the time of invoicing can also be entered on the same color coded easy to read screen. For repeat visits, the previous invoice data can be imported to generate a complete current invoice in a fraction of a second.
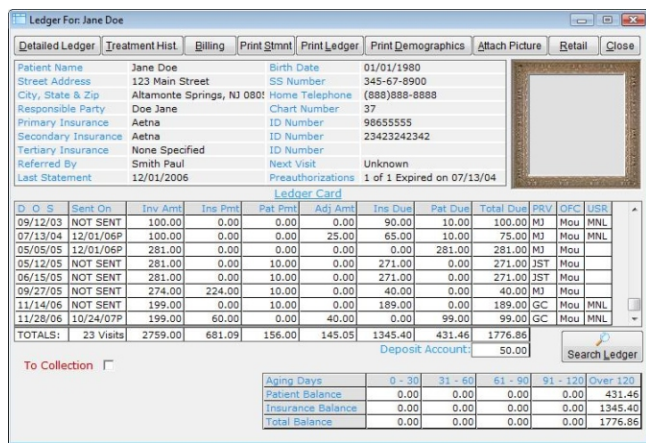
Payment Posting & General Accounting

Figure - 5 Payment Posting Screen

- Any previously issued invoice can be viewed and or edited. Correcting errors, as well as deleting and un-deleting invoices, is as simple as one can imagine. The complete invoicing history of a patient, including unique CPT4 and ICD9 codes used, can also be displayed by clicking a single button.

- MDRhythm has powerful payment posting and accounting features, which include editable entries and automatic supplementary billing. It provides real-time accounting, comprehensive post-payment functions, graphical ledger cards, activity reports, aging reports for both patients and insurance companies, invoiced procedure analysis, financial analysis reports, account summaries, batch invoicing contracted fees, allowable amounts and monthly statement capability.

- Statements can be printed on plain paper or sent electronically to our clearinghouse as a value added service.

- Each invoice is tracked individually instead of tracking only the account balance.

- As evidenced on the picture below (Figure 5), a complete audit trail can be maintained while simultaneously reducing the amount of time required for posting.

- Payments can be posted in two different ways; either posting against the total invoice amount, or posting against each procedure code to allow a complete audit trail. Any balance remaining on an invoice can be billed automatically to the patient, supplemental insurance, or can be written-off or adjusted.

Figure - 6 Patient Ledger Screen

- Approved amounts by Medicare can be entered to automatically calculate the amounts of payments received and adjustments.

- The Ledger/information screen (Figure 6) displays the patient demographics, the patient's ledger card, an account summary, and an aging report on the patient's account balance.

- The user can view a patient's treatment history with the click of the mouse. Also the system tracks each date of transmission or printing of invoices.

- The Accounting activities for the day (day sheet), week, month, quarter, or year separated by user or provider can be displayed and printed easily by clicking the desired buttons. The following picture of this screen shows a typical day sheet (Figure 7):
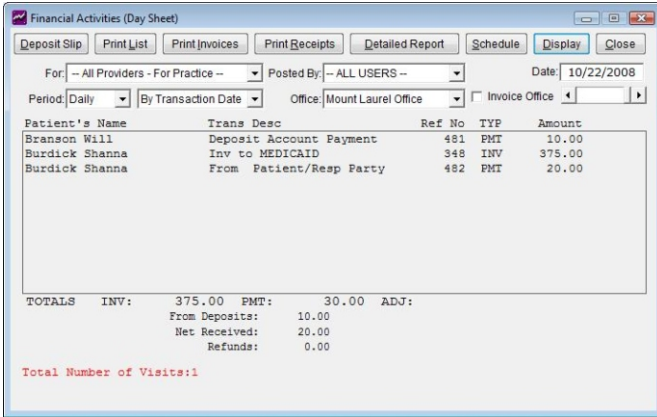
Figure - 7
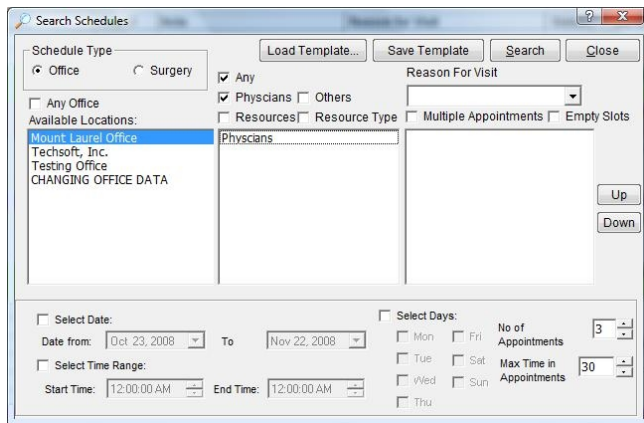Daily/Weekly/Monthly/Yearly Accounting Information Screen

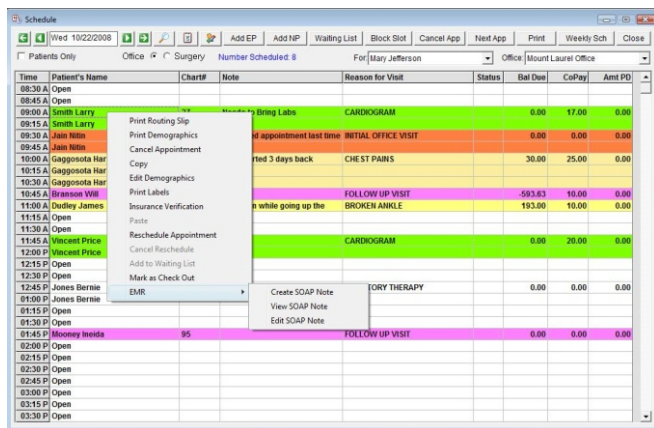Figure 8 Schedule Search Results Screen

Figure - 9 Scheduling Screen

- MDRhythm provides detailed aging reports. Users can select an aging report that lists all overdue invoices by patient (all patients that have unpaid invoices for X number of days or more), or they can generate an aging report that lists all overdue invoices by insurance company (All insurance companies that have unpaid invoices for X number of days or more.

- The user can select any number of days for the aging report (30 days or older, 43 days or older, etc.).

- MDRhythm also provides a detailed Invoiced Procedure Analysis. With this function, any one or several CPT codes can be analyzed for frequency of use, and analyzed for the amounts billed and received.

- MDRhythm also provides a Financial Analysis, which presents a breakdown of all the procedures performed by each provider, and the amounts billed and received by each provider for each of those procedures.

- MDRhythm provides an advanced and powerful scheduling system. Creating, canceling or modifying patient appointments is extremely easy to accomplish.

- Our scheduling system includes the ability to schedule for multiple providers / resources and tracks patient waiting times.

- The Search feature is among the most advanced of it's kind. The user can search by office, resource, provider, or even day of the week and time restrictions. Figure 8 lists the search results screen of available appointments.

- The daily schedule screen (Figure 9) lists all the appointments for the day, shows the patient's name, chart number, home telephone number, reason for visit, a real-time status box (checked in, checked out, invoiced), balance due (patient's obligation) from previous visits, and patient co-pay and free text notes.

- As can be seen from the choices available in the above figure, all scheduling/billing functions can be performed without ever leaving the Daily Schedule screen.

- Users can add a new or existing patient to the appointment list for the current date, or any date in the future, with the click of a button. Instead of typing out the patient's name, users can select an existing patient from an alphabetical list, saving time.

- The patient's last date of visit and next appointment dates are displayed with click of a button. Time slots are variable and can be set to any length of time desired.
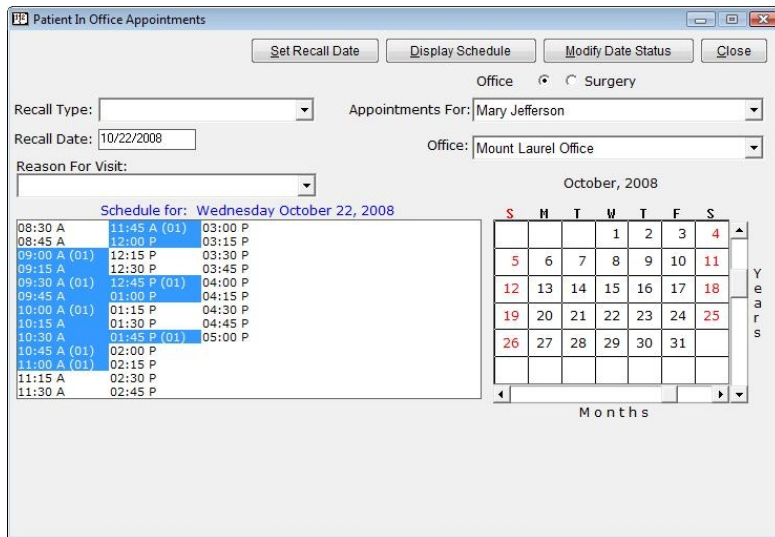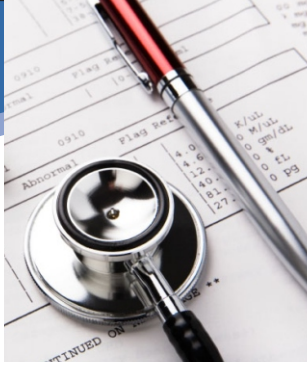
Figure 10 - Monthly Calendar Screen

- The time required for a visit is automatically set based upon the reason for visit. One can even restrict how many patients are allowed per time slot, per hour, per shift or even per provider.

- If desired, this software can track average waiting time and time spent with the provider. When a patient arrives for an appointment, users can check that patient in with a single mouse click.

- After the visit and/or examination, users can check that patient out with the click of a button. After the patient has left, users can be brought to the invoicing screen, complete with patient information, with the click of a button. Complete invoices can be generated instantaneously.

- MDRhythm allows each provider to design his or her own custom office hours and routing or fee slips.

- MDRhythm allows the user to create different schedule slot times for each provider and or resource. It provides an office schedule and surgery schedule that can be fully customized.

- Switching between office and surgery schedules is as easy as clicking a button. Single appointment times or entire dates on the calendar can be edited. Each provider can set the amount of time slotted for each visit on his or her schedule. (10 minutes, 15 minutes, 20 minutes, etc.)

- Switching between different provider's schedules is as easy as pointing and clicking on the provider's name. Also, any schedule for any date can be easily printed on demand. Special notes can be added for each patient for each scheduled visit.

- The MDRhythm Monthly calendar (Figure 10) gives users the opportunity to mark and edit special dates on the graphical monthly calendar.

- From this screen, all the daily schedules can be viewed, new and existing patients can be scheduled, and any appointment times can be marked for a provider-selectable activity. In addition recalls can be set for future time periods such as 6 months one year etc.

- Different reasons for recall can be added and custom letters can be created for easy printing of patient recall letters and or labels.

- A user can modify the date status of any one date without resetting the entire schedule. When patients are displaced due to shorter day or an off day, the system retains their schedule date and time and keeps the list handy till all the displaced patients have been re-scheduled.

Integrated Reports.

Figure - 11 List of Reports (Partial)

- Following are some of the reports available in MDRhythm (Figure 11) In addition, several customized reports are available for various types of medical practices.

- In addition to these sample screens, MDRhythm offers many other similar screens to make various tasks easy, simple, and productive to accomplish. We receive favorable comments on the systems simplicity, intuitiveness, breadth of function, and ease of learning.

- We have attempted to briefly summarize the salient features of the MDRhythm software. This software includes many specific features for different type of specialties.

- If you require additional information, or clarification, please do not hesitate to call our office toll free at 1-800-432-7577 ext. 105. We thank for your time and hope to be of service to you in the very near future.
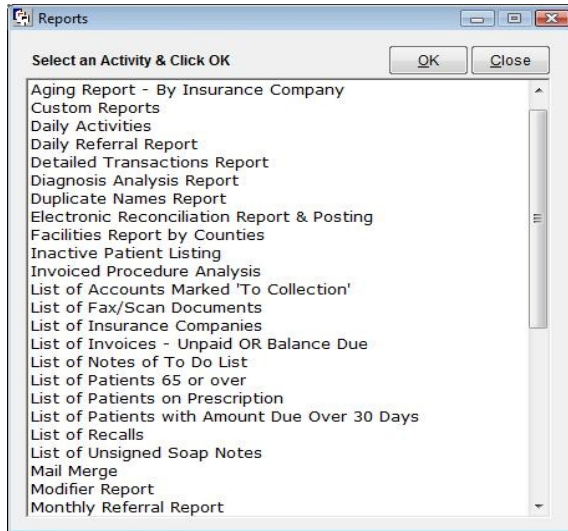
User Friendly Feature of EHR/EMR

This application is presented to you in a user- friendly format. You can work on the Electronic Health Record of the selected patient utilizing the various functionalities. These functions are represented in terms of icons on the toolbar on the left side of the main application window. Unlike other applications that have menu bars, this application contains tool buttons that have independent but interlinked functions. This is a unique feature of this application. Once you understand each of the toolbar icons thoroughly. You will be able to operate this application easily.

The EHR is fully integrated in to the MDRhythm software, with the following important features:

- Template based system that allows users to create their own templates, or modify the templates provided for use. The templates can contain forms, pictures, lists etc. for easy selection of repeat items. The templates can be created with different sections for Subjective, Objective, Assessment, and Plan. Various diagnostic tests can be added to a template that helps a provider select all or as many tests deemed fit.
- Multiple entries of Vital signs can be saved during a visit.
- A Visit Note can be created very easily by copying notes from a previous visit to populate current visit.
- Prescriptions can be printed, called in, or faxed to pharmacies. Prescription refill is extremely simple thus making the routine tasks very simple and efficient.
- Labs and Hospital records can be scanned or copied from the Web and pasted on to patient records for easy reference.
- Documents can be scanned in EMR and you can assign them to a patient and place them in user defined categories.
- Ability to receive Faxes in the system and assign each fax page to one or more patients. Assign faxes as EMR related, and these are sent via e-mail to the physicians.
- Interoffice e-mail avoids passing on notes as well as keeps accurate record of information.
- To do list keeps important to do items for easy follow-up.
- So long and so forth you will discover new features and functionalities, when you start using the MDRhythm Software.

Whats hould you be looking for in a practice management system ?

Critical Performance Areas:

All vendors will tell you that their software is Easy to Use
You have to ascertain for yourself what "**Easy to Use**" means, the below mentioned would give you a clear picture.
How many times you have to **click** or **scroll** through screens so as to make an appointment?
How much **effort is required to search** for patients or unpaid claims?
Can **the features** be **customized** the way you want?
Is all the instantly required information on top-level screens, or do you have to go through the entire software to get the particular detail?

Scheduling

This is one of the **key functional feature** of a practice management software.
How **flexible** is the scheduler?
Appointments can be **double- booked** or not?
Does it offer instant **insurance eligibility verification?**

Billing

Is both **paper and electronic billing** available, also how efficient is electronic claim submission and it's compliance with HIPAA.
Does the **claim management check error's** as well?
Do they have a **clearinghouse of their** own?

Reporting

Many Medical Practice Management Software's come with hundreds of report. You need to know whether they can be **customized. The most important thing is whether they fit to your need.** Are all the reports exportable to other applications and include major reports such as diagnosis and procedure codes, billing reports, staff efficiency, etc.

Security

Make sure that the medical practice management application you choose has **all the security features as per HIPAA** requirements, and also includes **multiple security level access**. Change log provides additional benefit.

Cost

Know exactly the charges you are required to pay:
Check whether there is any fees to transfer the existing data.
Any associated fees when you leave the service for another vendor.
Determine how efficient is the support system and the charges associated with the same.
Various training options are available such as online, web based, over the phone and onsite.

Make sure the data is portable.

Analyze the workflow that you handle regularly on a manual basis and also using any software. Compare the functional flow of the software with it. Going in for the ASP package, it is advised to check your internal network and internet speed.

MDRhythm's performance is rated as the best in all the functional areas, we invite you to experience the same. Schedule a live demo today.

> We will do a comparison and would also provide you information regarding Return on Investment, so all the facts are in front of you, while you make any decision.

Why MDRhythm?

Practice Management, Patient Scheduling, Billing, Prescriptions, Electronic Medical Record and Claim Management, integrated in one application MDRhythm.

Your complete business needs solution.

The Benefits and Value Preposition

- Effective **training** and **implementation** of the system is provided.
- The application is also accessible online, so you can avoid **the additional expenses** related to **server** station and **other hardware**.
- **Pricing** based on subscription and number of users.
- Application enhancement as per your **practice growth and needs.**
- **Flexibility in operations.** We have **a team of highly trained individuals** who would **support you round the clock during business hours**, so that you can manage your day to day business needs with ease.
- **Customized business solutions.** To meet the **specific needs of your practice**, whether onsite or offsite we cover wide range of services to fit best to your requirement.
- **Our Network.** Through a **wide network of resellers and business associates** we would provide world class service to your practice.
- **Functional Expertise.** We cater to clientele across the continent with diverse functional needs, irrespective of the size of practice. It could be **single physician practice** or **a multi-physician highly specialized hospital.**
- **Choice of Options.** We give you the option to choose from client-server wherein we can have the application running from your servers at your site or you are facilitated to take the online option where the server environment is already configured at one of our state of the art data center facilities.
- **Return on Investment.** Before you choose our practice management software our analytical team will give you the projected return on investment. Efficiency and effectiveness combined with secure data management is the key that will drive your practice performance with minimal risk.
- **Service Level Agreements.** This ensures that we keep our commitments as agreed upon in the contract and deliver as per specific client needs.
- **Regulatory Accountability.** We keep our system well ahead of the government guidelines specific to healthcare industry and regulations such as Hipaa.
- For **easy implementation,** it comes complete with current CPT4 Codes, ICD9-CM Codes, and list of insurance carriers, for addition to the custom lists for each practice.

Instant Return on Investment.

Our analysis is based on the parameters in the below mentioned segments.

- Documentation
- Staffing & Scheduling per day
- Claims in Collections
- Operational Costs
- Financial Benefit per Provider

Specific ROI related to your Practice will be analyzed.

With MDRhythm Your Performance is sure to boost.

It's not just about performance but it's about adding value to your Practice.

The Electronic Patient Record Storage.

You can save a lot of money that goes in charting.
Spend less time documenting and more with patients.
Good documentation provides better opportunities for coding.
No added transcription costs.
You have all the information 24/7, just a click away.

Office Management & Billing.

The routine time consuming tasks are handled efficiently by electronic billing integrated in the software.
On-time error elimination with efficient billing and claim processing.
Insurance reimbursements increase, thus increasing the overall liquidity flow.

Schedule Management.

Our scheduling system includes the ability to schedule for multiple providers and resources and tracks patient waiting times. You can edit appointments at the click of a button.
MDRhythm allows the user to create different schedule slot times for each provider and/or resource. It provides an office schedule and surgery schedule that can be fully customized.
Tracking and searching appointments made easy.
The Scheduler can be customized as per your practice needs, and there is a different office and surgery schedule.

Electronic Health/ Medical Record (EHR/EMR)

A versatile part of the application, that saves you a lot of time. Aids in decision making while billing the patient, documentation is template based and can by customized at a click. All the documents related to patients can be stored and retrieved in EHR/EMR. Lab reports, procedure and diagnosis codes etc can be easily accessed at the desktop. Scanning, messaging and referral options make sharing of information easy across facilities.

Security Features

Hipaa Compliance norms governing electronic data transfer related to patients.
The Software is capable of handling multiple offices, individual licenses and the

MDRhythm allows HL7 protocol to share data between other applications in real time.

Our Vision
Innovative Solutions
For Proven Results.

Ideal For

Clinics
Medical Centers
Healthcare Providers
Ancillary Providers

Manage with Care

Allows you time to focus on your core competencies and manage tasks quickly and easily. Gain insights, analyze lab reports, and outcomes. Helps eliminate redundant tasks that consume much of your efforts and time
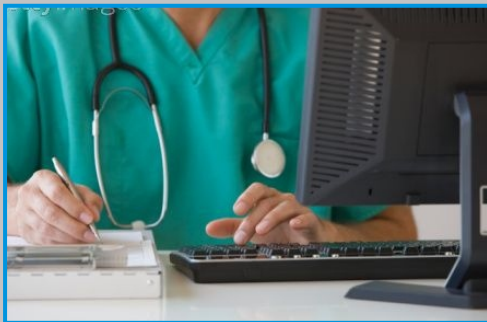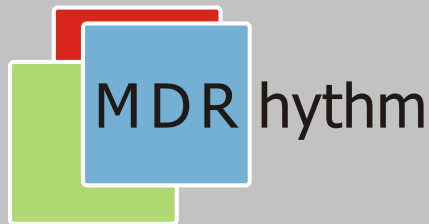
Manage with Capabilities

Functionality based practice management and clinical reports generated easily and quickly. Through MDRhythm guaranteed enhancement in patient satisfaction and ability to deliver information at the point of care.

Any Time Any Place Communication

MDRhythm has an inbuilt organization wide scheduling and communicating system that can be customized and matched to your workflow needs, not the other way round.

On Demand On Time Response

Provides you better connectivity to be in touch with patients and business partners, with the right set of information they need and when they need. Integrated capabilities within the system to improve healthcare quality, productivity and increase the revenue flow in your business.

MDR hythm

" Making difference to your
Practice Life everyday "
- MDRhythm

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